



RULES AND REGULATIONS FOR RVERS Extended Stay

14400 Musso Road. Auburn, Ca. 95603

INTRODUCTION.

Our Rules and Regulations have been developed as a basis for good relations within the Auburn R.V. Resort. The spirit behind these guidelines is in the Golden Rule: "Do unto others as you would have others do unto you." We trust we will have your cooperation not only to keep Park standards high and to maintain a happy and friendly atmosphere, but also to assure each RVer a maximum of convenience and comfort.

It is very important to understand that all RVERS must empty their black and gray water holding tanks upon entering the Park if any chemicals other than enzyme-based or bacterial-based products are present in the tanks. Since our sewer system utilizes an on-site septic system, the system could be severely compromised if certain chemicals such as Formaldehyde, Bronopol, Dowicil, Glutaraldehyde, Paraformaldehyde and Para-dichlorobenzene are introduced into the Park system. Therefore, Park Management reserves the right to periodically check for compliance. Additionally, these chemicals shall not be used in the RVERS black or gray water holding tanks after locating in the Park. If holding tank treatments are used after entering the Park, they shall only be enzyme-based or bacterial-based products. A list of acceptable products is listed below. Everyone's cooperation with maintaining the integrity and operation of the Park will be much appreciated. Products: RV Digest It, TST Enzyme and Eco-Save. There are certainly other products that do not contain harmful chemicals and these are simply recommendations of three products that we know to be free of harmful chemicals. Other products are available that may be acceptable.

The following Rules and Regulations are a part of your agreement with the Park for the Lot you have rented. Please read the Rules and Regulations carefully and keep them on hand as they constitute a binding agreement between you and the Park Management. Park Management will interpret and enforce these Rules and Regulations in a reasonable manner.

1) DEFINITIONS.

A. The definitions set forth below shall apply unless the context indicates that a different meaning is intended:

(1) "Guests" includes all of RVERS agents, employees, persons sharing the Premises pursuant to Civil Code Section 799.25, invitees, permittees or licensees or other persons in the Park or on the Premises at the invitation, request or tolerance of RVer.

(2) "Owner" includes, but it is not limited to, the owners of the Park (including the owner's partners, directors, representatives, officers, employees, and agents) and the management of the Park (herein referred to as the "Park Management").

(3) "Park" means Auburn R.V. Resort Inc., which is a Recreational Vehicle Park as defined by Health & Safety Code §18862.39, which states, in pertinent part:

(4) "Recreational Vehicle Park" is any area or tract of land, or a separate designated section within a mobile home park where two or more lots are rented, leased, or held out for rent or lease, or were formerly held out for rent or lease and later converted to a subdivision, cooperative, condominium, or other form of resident ownership, to accommodate owners or users of recreational vehicles, camping cabins, or tents, and Health & Safety Code Section 18010. The Mobile home Residency Law does not apply to any RV within this Park.

(5) "Park Facilities" means the services and facilities of the Park.

(6) "Park Management's approval" or "approval of Park Management," "Park Management's consent" or "consent of Park Management" or other similar terms as used in these Rules and Regulations or in other documents referred to in these Rules and Regulations, means that the Park Management's prior written approval must have been obtained by RVer before RVer commences any such action requiring Park Management's approval. If Park Management's prior written approval is required, RVer shall submit a written request to Park Management which describes the action RVer proposes to take and requests Park Management to give prior written approval.

(7) "Recreational Vehicle" (also "RV") means a motor home, travel trailer, truck camper, camping trailer, or park trailer as defined in Health and Safety Code Section 18010 and referenced in Civil Code Section 799.29, and a vehicle used to pull a travel trailer or fifth wheel trailer.

(8) "Recreational Vehicle Park Occupancy Law" ("RVPOL") means those provisions of the California Civil Code Sections 799.20, *et seq.* The RVPOL is incorporated by reference in these Rules.

(9) "RVer" is the occupant, tenant, resident in the Park pursuant to the Recreational Vehicle Park Occupancy Law and who lawfully occupies a recreational vehicle located in the Park.

(10) "RV Lot" or "Premises" or "Lot" or "Site" or "Space" means the real property (which is a recreational vehicle lot) rented to RVer by Owner as defined by the Recreational Vehicle Park Occupancy Law.

(11) "Recreational Facilities" means the recreational areas for RVers use (including, but not limited to, Recreation Room, BBQ Area and Dog Park).

2) USE OF FACILITIES.

A. RVers have the right to use the Premises and Park facilities in compliance with these Rules and Regulations and the other provisions of the Park's residency documents. RVer agrees that the enforcement of the Rules and Regulations and conditions of tenancy are a private matter between Park Management and each person individually. RVer agrees that he or she is not a third-party beneficiary of any other agreement between Owner/Park Management and any other person in this Park.

3) PARK PERSONNEL.

A. Owner may be represented by Park Management, including a resident manager, who can enforce the Rules and Regulations on behalf of the Park's Owner.

B. Neither Owner nor Park Management will provide security officers, security guards, or security personnel with respect to the Park and are not responsible for any criminal acts which occur in the Park, and, to the extent permitted by law, RVer waives all claims against Owner and/or Park Management related thereto.

4) COMMUNITY STATUS.

A. Auburn R.V. Resort Inc. is an all-age community with no minimum age requirements for RVers and their Guests.

B. Please be advised that our local area is home to creatures large and small. We have, including but not limited to, bears, deer, coyotes, mountain lions, foxes, racoons, skunks and snakes including rattlesnakes. Poison Oak is also prevalent in our area

5) GUESTS.

A. Park Management shall be notified if RVer has guests staying in Park.

B. Any Guest staying for more than 2 days may be subject to a \$10 per day Guest Fee. No Guest shall stay longer than 7days without prior approval from Park Management.

C. RVer agrees to acquaint all Guests with the conditions of tenancy in the Park, including, but not limited to, the Park's Rules and Regulations. RVer is personally responsible for the actions and conduct of RVers Guests.

D. If RVer will not be present, then no Guest(s) may occupy or otherwise use RVers Recreational Vehicle or RV Lot without Park Management's consent.

6) RECREATIONAL VEHICLE AND ACCESSORY EQUIPMENT STANDARDS.

A. Only RVs as defined by Health and Safety Code Section 18010 are permitted to be placed on the RV Lot.

(1) Only one (1) RV may be placed on each RV Lot.

(2) Placement of RVs shall be determined by Park Management. In no event shall an RV be located closer than six feet (6') from any building or other RV situated on an adjacent Lot.

(3) All RVs within the Park must be properly licensed and bear an insignia with proof of ANSI compliance.

(4) All incoming RVs must empty their black and gray water holding tanks upon entering the Park if any chemicals other than enzyme-based or bacterial-based products are present in the tanks.

(5) Tents, pick-ups with camper shells, self-contained trucks and cab-over campers may be accepted on a case by case basis.

(6) Each RV entering the Park must be in an acceptable condition as determined solely by Park Management and should be either no more than ten (10) years old, or an older RV in a condition approved by Park Management.

(7) All RVs must have current insurance in place for the duration of the RVers stay in the Park.

(8) Clotheslines are not permitted on the RV Lots.

(9) No open fires.

(10) No generators may be operated in the Park by RVer.

B. Accessory Equipment and Structures. The installation by RVer of any accessory equipment and structures on the Premises is prohibited without prior Park Management approval.

7) GENERAL MAINTENANCE OF PREMISES.

A. Premises. Each RVer is responsible for the maintenance and appearance of RVers Premises and recreational vehicle. The Premises shall be kept free of litter and debris of any kind at all times.

(1) To avoid damage to underground utilities, RVer must have Park Management's consent before digging or driving rods or stakes into the ground. RVer shall bear the cost of repairs to any utilities or Park property damaged by RVer.

(2) The existing drainage pattern and grading of the Premises may not be changed without Park Management's consent.

B. Landscaping. RVer may not plant any tree or shrub in the ground without the express written approval of Park Management.

(1) RVers hereby acknowledges and agrees to comply (and shall ensure that their guests or invitees also comply) with all laws, ordinances, and rules adopted and/or imposed by or on behalf of all government agencies with jurisdiction over the Park as to amounts and timing of water usage, including within the RVers Lot, as well as within any portion of the common area and/or facilities of the Park. The RVers agree to conserve on water usage.

C. Due to health and safety concerns, as well as concerns regarding violations of federal law, marijuana, opium, and similar plants are expressly prohibited from being planted: (a) in the RV; (b) anywhere around, in or on the Lot; and (c) anywhere on or at the common areas or facilities of the Park.

D. Storage of anything beneath, behind or on the outside of the RV is prohibited. This includes any item which is unsightly in appearance.

(1) Only outdoor patio furniture and barbecues approved for use by Park Management (such approval shall not be unreasonably withheld) may be used outside the RV.

(2) No appliances, including, but not limited to, water heaters, freezers, refrigerators, washing machines, clothes dryers, may be installed or placed outside of the RV at any time.

E. Anything which creates a threat to health and safety shall not be permitted on the Premises. No flammable, combustible, or explosive fluid, material, chemical or substances (except those customarily used for normal household purposes which shall be properly stored within the RV) may be stored on the Premises and then only in quantities reasonably necessary for normal household purposes.

F. If any portion of the exterior of the RV or its accessory equipment, the vehicle used to pull the travel trailer or fifth wheel, or the Premises are damaged, the damage must be repaired or replaced within thirty (30) days.

G. The utility pedestals (water and utility hookups) must be accessible at all times. RVers sewer and water connections must be water-tight and air-tight. If one of the Park's water shut-off valves is located on RVers Premises, it must be kept uncovered and accessible at all times. RVer shall not connect, except through existing electrical or water pipes on the Premises, any apparatus or device for the purposes of using electric current, or water.

H. Please ensure your connection to the sewer outlet is threaded; this is a requirement in the State of California. No objects that resist water (including, but not limited to, facial tissue, disposable diapers, paper towels, feminine products, cotton balls, grease and coffee grounds or other inappropriate items) may be flushed or otherwise deposited into the sewer system. Only enzyme-based or bacterial-based products may be used in the black or gray holding tanks.

(1) Owner and/or Park Management shall not be responsible for damage done to any RV because of the stoppage or backing up of the sewer system due to the placement in the sewer system of any prohibited material. RVer acknowledges that the placement of such prohibited

material into the sewer system is difficult, if not impossible, to police. RVer, therefore, waives any and all claims for personal injury or property damage caused by a stoppage in the sewer line due to the placement of prohibited materials into the sewer system, by any persons, known or unknown.

(2) All waste water, including gray water, must be disposed of by using wastewater connections as directed by Park Management.

I. Any light bulb used on the exterior of RVers Recreational Vehicle may only be a maximum of sixty (60) watts and must be aimed only to portions of RVers Premises, and not to any other Lot or Recreational Vehicle. Only UL approved Christmas lights and decorations shall be used on the Premises. Any decoration and/or lights used on the outside of the RV must be UL approved and are subject to Park Management's approval. Christmas lights and decorations may be displayed only after Thanksgiving, but no later than January 5th; in no event may Christmas lighting and decorations be left up any other time of the year.

J. Garbage must be kept inside the RV until secured in plastic trash bags and deposited in the designated disposal bins. Sanitary and health laws must be obeyed at all times. Combustible, noxious, or hazardous materials shall be removed from the Park and not placed in bins. Lids on the disposal bins are to be kept closed. At no time must bins be so loaded with materials as to render the disposal of garbage impossible by other RVers. Materials must not be left outside of the bins. Bringing trash from outside the Park to dump in the Park's disposal bins is not permitted. Construction debris and large items such as mattresses and appliances are not to be disposed of in the bins, nor in any area in or around the trash enclosure. Trash will be picked up periodically by the local refuse hauler.

8) ADVERTISEMENTS.

A. "Patio sales," "moving sales," and "yard sales" or similar activities are expressly prohibited

9) ENTRY UPON PREMISES OF RVER.

A. Park Management shall have a right of entry upon the RV Lot or Premises for maintenance of utilities, for maintenance of the Premises in accordance with the Rules and Regulations, and for the protection of the Park, at any reasonable time, but Park Management may not do so in a manner or at a time which would interfere with RVers quiet enjoyment. Park Management may enter a Recreational Vehicle without the prior written consent of RVer in the case of an emergency or when RVer has abandoned the Recreational Vehicle.

10) RECREATIONAL FACILITIES.

A. All individuals and/or groups using the Auburn R.V. Resort and its adjunct facilities hereby assume all liability for injuries to persons or property during the use of the respective facilities and agree to hold Park Management and Owner free and harmless from all liability imposed by law for the injury of people or damage to property.

B. Park is not responsible for any supplies or equipment left on Recreational Facilities or any other adjunct facilities after use has concluded and all participants have vacated the Premises.

C. Park reserves the right of restricting full access to the Recreational Facilities, in order to see that rules, regulations, and applicable laws are not violated.

D. Recreational facilities are provided for the exclusive use of RVers and their accompanied guests. Minors need to be accompanied by an adult.

E. Hours for the recreational facilities and additional rules and regulations governing the use of the recreational facilities are posted in and about the facilities and are incorporated into these Rules and Regulations by reference.

F. All persons must be fully clothed at all times in the Recreation Room and other Park buildings. Footwear must be worn in all Park buildings.

G. No RVer may have more than two (2) guests at any time in the Recreational Facilities, unless permission is granted by Park Management.

H. Smoking is not permitted in/on the Recreational Facilities and other areas of the Park's common facilities.

I. Recreational Facilities rules may be changed or revised with reasonable notice to RVer or as posted.

J. Personal Radios, CD players, boom boxes, televisions, and other such entertainment devices are not permitted in the Recreation Room and recreational facilities of the Park, unless used with earphones.

K. Park Management shall not be responsible for loss, theft, or damage of personal property left unattended in Recreational Facilities areas.

11) RESTROOM, SHOWER AND LAUNDRY FACILITIES.

A. Restrooms, showers and laundry facilities are provided for the exclusive use of Residents and RVers and their accompanied guests. These facilities may be closed from time to time for cleaning and repairs.

(1) Washers, dryers, and all other laundry facilities are to be cleaned by RVer, inside and out, immediately after use. Clothes are to be removed from dryers as soon as they are dry. Dyeing may not be done in the washers. Pet laundry may not be done in the washers or dryers.

(2) No smoking in rest rooms, shower, or laundry facilities.

12) PARKING.

A. All RVers vehicles shall be contained within the RVers designated Lot.

B. Parking is permitted only in designated areas.

C. Each vehicle belonging to RVer must be registered with Park Management.

D. RVers may only park their vehicle on their assigned Lot, or other temporary designated areas. Parking is not permitted on vacant Premises or landscaped areas.

E. Guests may only park on the host RVers Premises, if adequate space is available. Because of the limited parking facilities, traffic congestion and noise, Park Management reserves the right to restrict the number of Guests bringing automobiles or other vehicles into the Park. Park Management also reserves the right to require guests to reposition or remove their car from the Park.

F. Any vehicle parked in violation of these Rules and Regulations or in violation of signs posted throughout the Park may be towed from the Park at the expense of the vehicle's owner without further notice.

G. Other than the RV located on the Premises, sleeping in vehicles is prohibited.

H. A small boat and trailer or small utility trailer in good condition may be stored on the Premises with prior written approval from Management. Management reserves the right to determine the size, appearance and placement of a boat or utility trailer.

I. All vehicles within the Park must have current vehicle license plates and current vehicle registration stickers affixed and clearly legible at all times.

J. Only safely operable vehicles in daily use, that have been identified to Park Management, will normally be permitted to park on the RVers Lot.

K. Any vehicle parked in front of any fire hydrant, blocking trash dumpsters, or any exit or entranceway is subject to towing at vehicle owner's expense without further notice.

L. Owner is not obligated to provide space for all vehicles belonging to RVer and/or their guests.

M. No vehicle may be kept on jacks, blocks, axle stands or otherwise elevated except for simple and expedient changing of flat tires so as to allow vehicle to be safely operated. Any violation will result in immediate towing of the offending vehicle from the Park at vehicle owner's expense.

N. Park and Park Management are not responsible for theft, vandalism, or damage to the vehicles of RVer or their guests.

O. RVer and guests are further responsible for obeying all posted regulations and restrictions, which are incorporated herein by reference.

13) MOTOR VEHICLES AND BICYCLES.

A. The speed limit inside the Park is 10 mph.

B. No vehicle leaking oil or any other substances or fluids shall be allowed in the Park. Any car dripping oil or gasoline must be repaired immediately. No maintenance, repair or other work of any kind on any vehicle, boat or Recreational Vehicle may be done on the Premises without Park Management's approval. This includes, but is not limited to, the changing of oil.

C. RVers and their guests are encouraged to use off-site vehicle-washing facilities to both conserve Park water and to avoid annoyance and potential damage or inconvenience to neighboring RVers, Residents, and Guests from spraying and/or flowing water.

D. For the safety of all persons within the Park, no vehicle may be driven in an unsafe manner. All traffic signs must be obeyed. The speed limit in the Park is 10 miles per hour (MPH). The flow of traffic is one-way as posted and indicated with arrows. Please drive carefully and follow the one-way signs. Continued failure to cooperate with rules and regulations related to motor vehicles, their safe operation and parking within the Park may result in the loss of their parking space and/or be considered cause for removal from Park.

E. Pedestrians, electric carts, scooters and bicycles shall be given the right-of-way.

F. No vehicle may be operated in the Park by any person who is not properly licensed. All vehicles operated by RVers and their Guests within the Park must be registered and licensed for street usage. Excessively noisy vehicles are not permitted in the Park.

G. Motorcycles, motor scooters, minibikes, or other two and three- wheel motorized vehicles entering or leaving the Park must be driven by the most direct route between the Park's entrance and RVers Premises and may not otherwise be driven on any other street in the Park. All such vehicles shall be equipped with mufflers or other necessary noise suppressing devices. All such vehicles shall be licensed street legal and driven by a licensed driver only.

H. Bicycles may only be driven on the roadways and not on sidewalks, grass, vacant Premises or any other paved area. Bicycles must obey the same traffic regulations as cars. Helmets must be worn in compliance with the California Child Safety Law.

I. Skateboard riding and roller skating are not permitted in the Park.

J. Vehicles are not permitted in the Park unless they are regularly maintained in normal operating condition and are neat and clean in appearance. This includes, but is not limited to, vehicles whose exterior appearance has deteriorated to a point where they are unsightly and detract from the appearance of the Park, or vehicles which contain unsightly loads that are visible to other persons.

K. Vehicles operated in the Park must be properly licensed with current vehicle license plates and registration stickers affixed and legible.

L. Failure to observe these Rules will result in the offending vehicle being removed from the premises at vehicle owner's expense.

14) CONDUCT.

A. Actions by any person of any nature which may be dangerous or may create a health and safety problem or disturb others are not permitted. This includes, but is not limited to, any unusual, disturbing or excessive noise, intoxication, quarreling, threatening, fighting, immoral or illegal conduct, profanity, or rude, boisterous, objectionable or abusive language or conduct. The use or display of any weapon is expressly forbidden. All weapons shall be kept in compliance with applicable laws.

B. Radios, televisions, record players, musical instruments and other devices must be used so as not to disturb others. No loud music or noise is permitted.

C. RVers and their Guests shall not encroach or trespass on any other person's Premises or upon any area which is not open for general use by RVers and their Guests.

D. RVers and their Guests shall not encroach or trespass on the Park's Pond which is fenced and is "off-limits" to RVers and their Guests unless specifically posted for access in a certain area.

E. Quiet hours are between 9 PM to 8 AM. No outside lighting shall be left on after 10:00 PM. Check out time is 12:00 NOON. RVers must acquaint all Guests of the RV with the Park's Rules and Regulations.

F. The Park's streets shall not be used for the playing of games and sports.

G. The RVer and their Guests must comply with any law or ordinance of the county, state or federal government. No acts or demeanor shall be permitted which would place the Park Management in violation of any law or ordinance.

H. RVer is responsible for the actions and conduct of all other guests of RVers RV and for the actions and conduct of RVers Guests and invitees. Such responsibility shall include, but not be limited to, financial responsibility for any breakage, destruction, or vandalism of the Park's recreational facilities and common areas.

I. The Premises and RVers Recreational Vehicle shall be used only for private residential purposes, and no business or commercial activity shall be conducted thereon. This prohibition applies to any commercial or business activity, including, but not limited to, the following:

- (1) Any activity requiring the issuance of a license or permit by any governmental agency.

- (2) The leasing, subleasing, sale or exchange of Recreational Vehicles.

J. RVer is responsible for the actions and conduct of all of RVers Guests and invitees. Children are also subject to the Park's Guest Policy. Children's behavior must be reasonable and non-destructive. Children are not allowed to enter upon or play on any other RVers Lot without the express permission of that other RVer. Children may not enter or play upon vacant sites at any time. Children on the premises must be supervised by a responsible adult at all times.

K. Smoking is limited to your personal space. Absolutely no smoking in recreation room, office, laundry, restroom or other common areas.

L. The speed limit is 10 mph and all roads are one way and are posted accordingly.

15) **INSURANCE.**

A. Park does not carry public liability or property damage insurance to compensate RVer, RVers Guests or any other person from any loss, damage, or injury except those resulting from actions where Park would be legally liable for such loss, damage or injury. RVer is responsible for obtaining, at RVers own cost, extended coverage for RV, fire and other casualty insurance on the Recreational Vehicle, other improvements and contents to the full insurable value and such other insurance as is necessary to protect RVer, RVers Guests or others from loss or liability, and RVer hereby agrees to indemnify and hold harmless Owner and Park from any liability thereof. Insurance to also cover debris removal.

B. Evidence of Insurance may be required upon written request from Park management for stays of one month or longer.

16) **PETS.**

A. Permission to keep a house pet in the Park must be obtained from Park Management. A house pet is defined as a pet that spends its primary existence within the RV. Park Management reserves the right to deny an RVer a pet if a proposed pet would pose a threat to the health and safety of other RVers of the Park. No more than two (2) pets are allowed per RV Lot without prior management approval.

(1). The types of pets permitted are: a domesticated bird, cat, dog, or aquatic animal kept within an aquarium. The following dog breeds (or any mix of these breeds) are expressly prohibited: Pit-Bulls, American Staffordshire Terriers, Pit Bull Terriers, Bull Terriers, Staffordshire Terriers, Doberman Pinschers, Presca Canarios, Rottweilers, and Wolf Dogs.

(2) Non-house pets (including farm animals) are prohibited under any circumstances.

(3) After moving into the Park, a pet may not be acquired without written permission from the Park Management. Park Management must approve all pets before application to rent is accepted.

(4) If a pet is lost or dies, written permission to acquire a new pet must be obtained from Park Management.

(5) If any of the rules regarding pets is violated, and such violation is noted by Park Management or a valid complaint is made by another RVer, the RVer owner of the pet may receive an official notice in writing stating that the right to keep a pet within the Park is terminated.

B. The following rules must be strictly followed by all pet owners:

(1) Each dog must be licensed and inoculated in accordance with local law. Park Management may request evidence of such.

(2) Pets must be on a leash or in a cage, or crate, or approved pet enclosure, or within the fenced dog park areas when not inside the RV.

(3) Any pet running loose in the Park will be taken to Animal Control. Recurring violations of this rule will lead to the loss of the privilege to maintain a pet.

(4) Other than guide dogs, signal dogs and other service dogs as defined by Civil Code § 54.1, pets are not allowed in the laundry, showers, restrooms or recreation room.

(5) Pets will not be allowed to cause any disturbance which might annoy neighbors, including, but not limited to, barking, growling, biting or any other unusual noises or damage. Under no condition is a pet to invade the privacy of anyone's Lot. Pet owners are responsible at all times for their pets, including injury, destruction, and annoyances to other RVers, and the Park and Park Management shall not be liable for any loss, damage or injury of any kind whatsoever caused by RVers pet.

(6) Portable pet enclosures are only permitted in the Park with Park Management approval.

(7) Feeding of stray animals is prohibited. Notwithstanding this section, bird feeders are permitted unless it becomes a nuisance.

(8) The tying up of pets outside the RV and leaving them unattended is prohibited.

(9) Park Management encourages pets to be spayed or neutered. However, in the event of offspring, Park Management must be notified and written permission of Park Management must be obtained for the offspring to stay in the Park for a temporary period not to exceed eight (8) weeks.

(10) All RVers are required to immediately clean up after their pet(s). Park Management reserves the right to assess a \$75 to \$500 per occurrence fee if you fail to clean up after your pet(s). Barking, excessive noise, unacceptable pet behavior that disturbs other RVers is not permitted. If Park Management becomes aware of such behavior, Park Management will notify you and request that you take action to correct the problem behavior. If such behavior continues after the second notice you receive from Park Management, you may be required to remove the pet from the RV Park within 24 hours after notice from Park Management.

17) RENTING, SUBLETTING OR ASSIGNMENT.

A. RVer shall not sublease, rent or assign RVers Recreational Vehicle, the Premises or any rights or interest that RVer may have under RVers Registration Agreement or rental agreement.

18) SOLICITATION.

A. Throw-away newspapers, distribution of handbills, notices, or advertisements, and door-to-door selling or solicitation are not permitted without Park Management's approval. All salespeople must make individual appointments with the RVer concerned or interested party.

19) PARK OFFICE AND COMPLAINTS.

A. The Park's office does not maintain regular business hours. Park Management is normally on-site or nearby. For immediate assistance, call 530-889-8878. For issues that are not time sensitive, e-mail Park Management at auburnrvresort@gmail.com. Except in an emergency, do not telephone or contact Park Management after 9PM.

(1) Except for emergencies, all complaints must be in writing and signed by the person making the complaint.

(2) RVer shall not request maintenance personnel to perform jobs for RVer, nor shall RVer give instructions to maintenance personnel. All repair or maintenance requests shall be submitted in writing to Park Management.

B. Auburn RV Resort, Inc. is a private business and reserves the right to refuse services to anyone.

20) REVISIONS OF RULES.

A. Park Management reserves the right to add to, delete, amend, and revise these Rules and Regulations from time to time, as well as additional rules and regulations and hours posted in and about the Park Facilities.

21) PARAGRAPH HEADINGS.

A. The headings and titles of the paragraphs within these Rules and Regulations are included for purposes of convenience only and shall not affect the construction or interpretation of any of the provisions of said Rules and Regulations.